



Assessment, Support and Testing Team

The Assessment, Support and Testing Team is a specialty unit that consists of a team lead and two section heads. The three members are responsible for working with communities in response to issues related to infectious disease surveillance and testing.

Principles of Collaborative Teamwork

Collaborative teamwork refers to the integration and partnering of people to enable, support and deliver care. It recognizes and takes advantage of the group's collective knowledge, skills and creativity, and allows teams to accomplish more in less time.

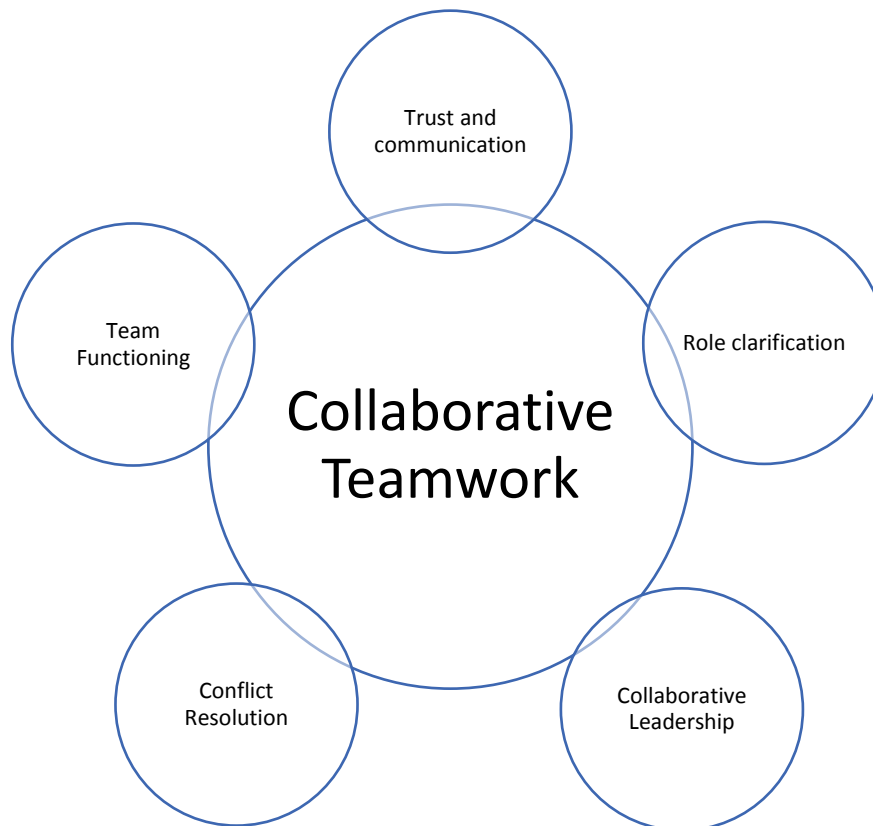


Figure 3. The principles of collaborative teamwork include team members (1) building trust through active listening and communication, (2) recognizing and respecting the diversity of roles, responsibilities and competencies, (3) supporting shared decision-making and being accounting for individual actions and responsibilities, (4) taking contributive steps to address conflict and identifying common solutions, and (5) understanding team dynamics and group processes that enable effective team collaboration.



Assessment, Support and Testing Team Roles and Responsibilities

| Community Mobile Team Role | Responsibilities |
|----------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Team Lead | Clinic preparation and logistics Ensures clinic flow Crowd management and line monitoring Ensures supplies are stocked and end-of-the day inventory count Staff management Assignment of specific job functions Safety management Ensures incident/situations are reported Facilitates team briefings (prior to shift and end of shift) |
| Section Head (Screening) | Triage clients Provides training to staff Answers clinical questions Goes through screening form with clients Provides public health teaching Clinic cleaning and disinfection |
| Section Head (Testing) | Provides training to staff Answers clinical questions Performs the required testing for eligible clients Provides public health teaching |
| Main Screener | Triage clients Answers clinical questions Goes through screening form with clients Provides public health teaching Clinic cleaning and disinfection |
| Main Tester | Answers clinical questions Performs the required testing for eligible clients Provides public health teaching |
| Resource (Float) | Ensures clinic flow Ensures supplies are stocked Directs client and maintains clinic flow Provides public health teaching Provides comfort care measures (e.g. for anxiety) Crowd management and line monitoring Provides situational updates Clinic cleaning and disinfection |

*Note: The roles and responsibilities may be subject to change depending on the facility's staffing, size, and delivery of services.

Current as of 2020-04-19

***Please note that this is a living document and changes occur on a daily and weekly basis**